



Outlook

Your account recovery request

From Microsoft account team <account-security-noreply@accountprotection.microsoft.com>

Date Mon 9/30/2024 2:39 PM

To Irichards.rl@outlook.com <Irichards.rl@outlook.com>

Microsoft account

Your account recovery request for cw_16769411@hotmail.com

Hello,

Thank you for contacting Microsoft Support.

We recently received a request to recover your Microsoft account cw_16769411@hotmail.com. Unfortunately, we have determined that the information you provided was not sufficient for us to validate your account ownership. We take the security and privacy of our customers very seriously and are committed to protecting your personal information.

Here are few tips below to help you complete the form:

- Answer as many questions as you can.
- Submit the form from a device you frequently use from a familiar location.
- Use the information you provided when you created the account, or last updated it.
- If you use Outlook, you will be asked to list recently used email addresses and the subject lines from recent emails. Ask for help from contacts to confirm their email addresses and tell you the subject lines of the last three emails they sent you.
- Make sure you are trying to recover the correct account. Information to recover your username is [here](#).
- More tips are available [here](#).

Ready to make a new submission?

[Submit a new form](#)

Account recovery request is now closed. Please do not reply to this message. Replies to this message are routed to an unmonitored mailbox.

Thanks,
The Microsoft account team

[Privacy Statement](#)

Microsoft Corporation, One Microsoft Way, Redmond, WA 98052